

Ooh La La

NAILS & LASHES BAR

Terms of Service :

Welcome to Ooh La La! Nails and Lashes Bar, where we provide professional Nails and Lashes services. These Terms of Service outline the rules and regulations that governs your use of our salon and the services we offer. By using our services, you agree to comply with these terms and conditions.

1. Services

We offer a range of nail care services including manicures, pedicures, nail arts, lash extensions, lifts and other related services. Our skilled manicurists and stylists will strive to provide you with a pleasant and satisfactory experience. However, please note that individual results may vary and we do not guarantee specific outcomes.

2. Sales

All customers should arrive no later than 15 minutes than the scheduled appointment time. Failure to do so may result in cancelation of appointment. Refunds will not be provided after confirmation of service booking. Refunds will not be provided after service is rendered.

3. Appointments

To ensure that you receive your desired service at your preferred time, we recommend making an appointment in advance. Walk-in customers are also welcomed, but availability may be limited. We reserved the right to refuse service to anyone for any reasons.

4. Health & Safety

Your health & safety are our top priorities. We maintain strict sanitation and hygiene standards to prevent the spread of infections. Please inform us of any allergies, medical conditions or sensitivities you may have before receiving any of our services. We also kindly request that you refrain from visiting our salon if you have contagious conditions.

5. Payments

We accept credit cards (Visa & Mastercard) and other modes of payment such as PayNow and PayLah. Payment is due at the time of service. Prices are listed on our website and subject to change. In the event of dispute, please contact us directly to resolve the issue.

6. Cancellations and Rescheduling

If you need to cancel or reschedule your appointment, we will require a 12 hours' notice. Failure to provide sufficient notice may result in payment being forfeited. We understand that unforeseen circumstances may arise, and we will do our best to accommodate your needs.

7. Customer Conduct

We strive to maintain a peaceful and welcoming environment for all our customers. We request that you respect the comfort and privacy of other clients. Any disruptive or disrespectful behaviour will not be tolerated, and we reserve the rights to refuse service to anyone who engages in such behaviours.

8. Liability

While we take every precaution to ensure your safety, we are not liable for any damages, injuries, or losses that may occur during or after your visit to our salon. You agree to use our services at your own risk.

9. Intellectual Property

All content, including but not limited to logo, images, and texts, on our website and social media platforms are the property of Ooh La La! Lashes and Nails Bar and are protected by copyright laws. Any unauthorised use or reproduction of our intellectual property is strictly prohibited.

10. Amendments

We reserve the rights to update or modify these terms of services at any time without prior notice. Any changes will be effective immediately and will be posted on our website/store. It is your responsibility to review these terms periodically for updates.

By using our services, you acknowledge that you have read, understood, and agreed to these terms of services. If you have any questions, concerns or feedbacks regarding our terms of services, please contact us at mgt@oohlala.com.sg